

Commissioning Strategy 2018-2020





Foreword from the Police and Crime Commissioner



Shortly after my election as Police and Crime Commissioner in 2016, I issued my Police and Crime Plan, outlining my priorities for policing, crime reduction and community safety in Surrey. This was followed by the introduction of my commissioning strategy, aligned to these priorities. Over the past two years, much progress has been made and I've now refreshed both these important documents to set out my vision for the remaining two years of my term.

The priorities for 2018-20 set out in my new Police and Crime Plan underpin all commissioning of services and activities by my office, using funding allocated by the Government. They are as follows:

- Tackling crime and keeping Surrey safe
- Building confident communities
- Supporting victims
- Preventing harm
- Making every pound count
- A force fit for the future

Last year, Victims Commissioner Baroness Newlove visited Surrey to learn more about how we commission victim services in Surrey. She was able to spend time with the leads from many of the specialist services commissioned by the OPCC and hear about the newly commissioned support for victims of anti-social behaviour. Survivors of domestic abuse also bravely shared their experiences and the types of support that had really made a difference in their lives, so Baroness Newlove could understand how this informed commissioning and continues to do so.

More recently, our commissioning of services to improve safety within diverse communities has been recognised nationally by the Revolving Doors spotlight report, which highlights how PCCs across the country are tackling violence against women and girls. Surrey Minority Ethnic Forum (SMEF) received grant funding from the Community Safety Fund to run projects to understand issues impacting on black, Asian, and minority ethnic (BAME) communities in Surrey. Funding also enabled SMEF to create safe spaces to access support and generate expertise within the communities to spot safeguarding concerns and ensure the right help is offered.

In addition, the Community Safety Fund has also commissioned a wide range of crime prevention, safety and diversionary initiatives for children and young people, supporting the next generation for a positive future.

As well as making sure the right support is provided for victims of crime, I launched a new fund targeted towards reducing re-offending. Work with ex-offenders is vital to get their lives back on track, prevent future crime and further victims. This fund has commissioned new projects focused on key social factors known to reduce re-offending, such as homelessness and lack of employment.

There is no doubt that the contribution of the voluntary sector to creating a safer Surrey is immense and I have provided greater stability to deliver efficient and quality services by introducing multi-year funding for core services. In addition, we launched the OPCC online Funding Hub to increase transparency and efficiency.

So it has been a busy two years and I look forward to building on what has been achieved for the public we serve.

David Munro



Introduction

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The Police and Crime Commissioner has three funding streams used to commission projects and services:



The Community Safety Fund

Each year the Commissioner sets aside a proportion of the Police Grant to fund initiatives aimed at making Surrey safer. In 2018/19 £500,000 was set aside for this purpose.



The Reducing Reoffending Fund

Each year the Commissioner sets aside a proportion of the Police Grant to fund initiatives aimed at reducing re-offending. In 2018/19 £250,000 was set aside for this purpose.



The Victim Fund

This fund is comprised solely of a grant allocation to the PCC by the Ministry of Justice for the purpose of commissioning services for victims of crime and family members. It must be spent in accordance with the specific conditions to help those affected by crime to cope and recover. In 2018/19 £1,372,554 of funding was allocated to Surrey PCC.



Commissioning Principles

OPCC commissioning is built upon an evidence-base of local need and will be guided and driven by local principles. Our commissioning will:

- Remember who we are commissioning for – whether that be a local resident, a victim of crime or an offender, they are at the centre of the service.
- Respond to the specific needs of Surrey's residents.
- Encourage and facilitate service providers to work together and provide clear user pathways.
- Be bold and innovative in our approach, whilst respecting and building on good practice already in place.
- Develop services which work hand-in-hand with Surrey Police, partners and the Criminal Justice System to improve a person's experience.
- Work with our partners to make the best use of our resources, commissioning services together when it is right to do so.
- Provide strong management, ensuring that all funding is allocated fairly and transparently against need, that services are outcome focussed, provide good value for money and continuously improve.
- Invest in future services by medium to long-term planning and building evidence of good practice.



Cutting crime and keeping Surrey safe

Surrey is one of the safest places to live in the country, but the breadth of criminal activity that we must protect the public from is no different to anywhere else.

People must be able to live freely, feeling safe in their own home and in their community. For many reasons, we know some of the most harmful crimes and behaviour will not be reported to the police and perpetrators exploit this vulnerability to continue activity that significantly damages the lives of adults and children.

It is therefore imperative that we tackle the root causes of crime and anti-social behaviour, offer the right support to victims at the earliest opportunity when needed and bring offenders to justice.

Prevention

We must ensure that prevention activity is relevant and keeps pace with changing threats to stop crime from happening in the first place. Criminals are employing new ways of conducting activity that harms and exploits others. *Commissioning of prevention activity will be informed by these new and emerging trends.*

Early intervention

Surrey must be a place where criminal activity and behaviour that harms others is recognised, is not tolerated and people have the confidence to report any concerns to the police. Often, there may be warning signs that harm is being done, but for many reasons the police may not be alerted. *Commissioned services will ensure that help is easily accessible at the earliest opportunity.*

Response

Working with other partners is critical to reducing crime, dealing with anti-social behaviour effectively and keeping people safe. Activity with partners is wide ranging from tackling serious and organised crime to keeping Surrey's roads safe. *We will continue to build on services that have proved successful in keeping Surrey safer and adaptable to emerging crimes.*





Commissioning Priority 2

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Building Confident Communities

Surrey is a diverse county with over one million people living within both rural and urban communities. Key to greater public safety is the work between communities, police, public services and the voluntary sector and it's important that we understand the experience of those affected by criminal activity and what makes people in Surrey feel unsafe.

Working with Communities

Engaging with people living in all our communities will inform our approach to commissioning. We will continue to be agile in our approach, recognising local need and being responsive, commissioning services that help to reduce crime in Surrey. *We will continue to support grass-root projects in our communities and multi-agency collaboration to increase public safety and confidence.*

Building Resilience

Empowering children and young people to make informed decisions in relation to their own safety is vital to build resilience in this generation for the future. *We will continue to commission projects that prevent harm to children and young people, equip them to stay safe and have positive futures.*



Commissioning Priority 3

Supporting Victims

Crime and anti-social behaviour can have a long-lasting impact on a victim's life and their family members. It is therefore vital that all services are trauma-informed, seeking to promote recovery and prevent further re-victimisation. The services we commission will genuinely listen to a person's experience to respond to both emotional and physical safety needs, working with them for a positive outcome.

Building Capacity

Surrey has a vast network of experts working in the police, public services and voluntary sector to prevent harm and support victims of crime and their family members. It is a talented workforce that needs the right resources in order to keep pace with demand and the changing nature of crime. *We will show strong leadership and support for service providers, helping to build capacity and capability in challenging times.*

Understanding what works

The Assistant Commissioner for Victims has for the past six years championed the voice of victims in Surrey. In particular, she has exposed the long lasting damage caused by crimes such as domestic abuse, sexual assault and rape, giving a voice to victims often unheard. The OPCC has shared this insight across Criminal Justice partners and we have worked collaboratively to put in place the right support for children, young people and adults affected by crime and anti-social behaviour. *We will continue to advocate a trauma-informed, needs-led, strengths-based approach to commissioning support services for all victims of crime.*

Seamless Support

We know that engaging with the criminal justice system for victims of crime can at times feel overwhelming, with contact from lots of different people. The Police and Crime Commissioner is remodelling the way wraparound, quality care and support is provided for all victims of crime and their family members, ready to launch a new service in March 2019. This service will complement and work alongside the broad range of specialist services and activities commissioned to improve outcomes for victims of crime in Surrey (see section 4 – commissioning themes). *We will ensure that support for victims is seamless from their very first interaction with services and help will be available whether they wish to report to the police or not.*



Commissioning Priority 4

Preventing Harm

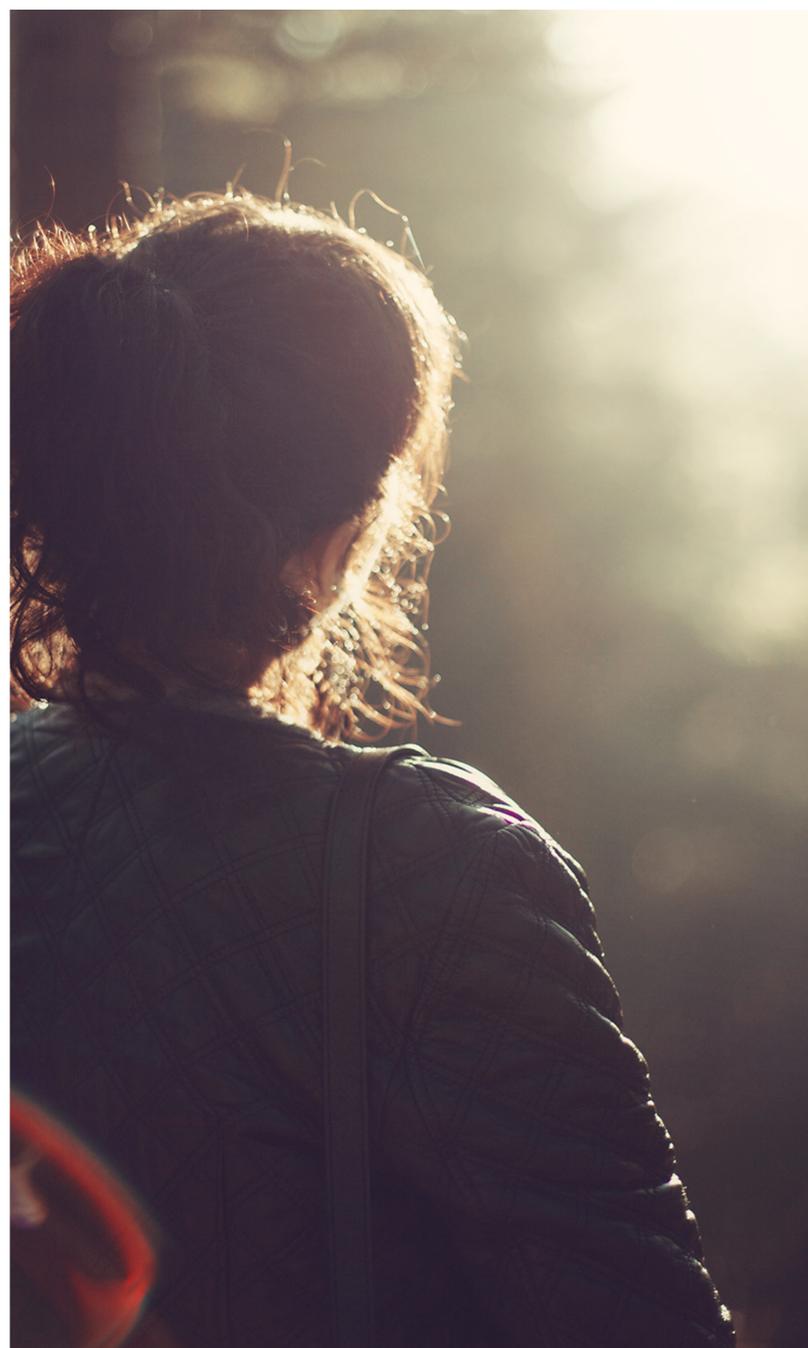
Preventing harm is at the centre of our policing mission and recognising a person's vulnerability because of their situation or circumstances is of paramount importance. We know that children and adults throughout their normal daily routine will have many interactions with friends, family as well as professionals who have the ability to offer help. This is very often not police, but it could be a teacher, a GP, a school friend or work colleague. Commissioning targeted towards this priority of preventing harm will seek to break down barriers that trap people in a cycle of crime and address multiple needs for both victims and offenders, such as mental health and substance misuse.

Identifying Vulnerability

For a child, young person or adult in need of help, having an interaction with anyone who can spot that something is not right and knows what to do next to ensure their safety can be life-changing. The police cannot achieve this alone. The community, as well as professionals within partner agencies can all play a part in making Surrey safer. *The services we commission will enable police and partners to protect people from harm and ensure their safety.*

Reducing Re-offending

The Surrey OPCC has a re-offending strategy to target work with police and partners towards breaking the cycle of crime. Punishment through prison sentences are only part of the solution needed to prevent criminals from re-offending. We know in particular that for those serving short sentences, over half will go on to re-offend and we must do more to address problems that prevent offenders from rehabilitating and rebuilding their lives. *We will commission services that work to prevent offenders from committing crime in the future and that address social factors impacting negatively on their rehabilitation, such as lack of employment opportunities, homelessness and substance misuse.*





Commissioning from the three funding streams (Community Safety Fund, Reducing Re-offending Fund and Victims Fund) is structured within themes to deliver against the PCC's priorities. Below we detail services already commissioned and future specific areas of focus.



Antisocial behaviour

- Support for high risk and vulnerable victims
- Local enforcement, partnership and problem-solving activity
- Road safety initiatives



Early Intervention

- Online safety prevention and education
- Life skills for children to help keep themselves and others safe
- Youth social action projects
- Youth crime diversionary activity



Exploitation

- Developing co-ordinated strategy to deal with youth violence and exploitation
- Support for children and families experiencing or at risk of exploitation
- Therapeutic support
- Building professional capability



Domestic abuse

- Community based outreach support and independent advocacy
- Specialist children and young people services in the community and in refuge
- Pan Surrey helpline
- Embedded advocacy in police team
- Domestic Homicide Review capability support



Harmful Traditional Practices

- Engaging with communities to help them recognise and report Harmful Traditional Practices
- Professional capability building



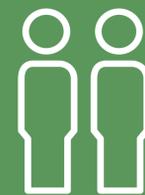
Hate crime

- Raising community awareness of hate crime
- Initiatives to encourage increased reporting



Reducing re-offending

- Supported housing
- Homelessness outreach services
- Counselling and mentoring
- Increasing employability and generating work opportunities
- Specialist intervention for people experiencing multiple disadvantage



Sexual abuse and rape

- Independent advocacy for adults, children and young people
- Provision of local helpline
- Counselling services



Contact us

If you would like to contact us about any of the detail covered within this strategy, please use the information below:



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Our dedicated funding hub provides easy access to commissioning news, information and resources.

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